

# Ministry Support Manager

### **Position Overview**

The Ministry Support Manager provides both a presence and communication between all the facets of Lake Beauty Ministries – primarily, Programs, Guest Services, and Solid Rock school of Discipleship. This position provides office support by assisting with administrative tasks and the organization of daily tasks. Provide a consistent and personable presence with guests and guest groups.

# **Minimum Qualifications**

- Be a committed and growing follower of Jesus Christ and actively involved in a local church.
- Be in agreement with and support of Lake Beauty's mission and vision.
- A valid driver's licence and a clean driving record.
- Be professional, flexible, attentive to details, and able to work with minimal supervision.
- Personable, able to deal with an array of personalities and be able to adjust and adapt

#### **Essential Skills**

- Timely and strong written and verbal communication skills.
- Ability to interact well with a broad constituency of contacts.
- Ability to multitask and manage multiple responsibilities.
- Proficient computer and database administration skills.
- Ability to plan and prioritize tasks and responsibilities well.

## Specific Responsibilities

# Under the supervision of the Guest Services Director and working in cooperation with other Lake Beauty staff, the following are responsibilities for this position:

- Have first-hand knowledge of Lake Beauty's ministry areas: Guest Services, Program, and Solid Rock.
- Be Lake Beauty's first point of contact by answering phone calls and emails or distributing them to proper outlets.
- Oversee online, phone and mailed registrations for summer camp and sponsored retreats.
- Oversee and assist with check-in as guests arrive at camp.
- Assist in managing camp database (e.g. Campwise)
- Distribute mail / packages daily email and postal mail.
- Maintain and update Volunteer List.
- Maintain and update Church Camp Rep Database.
- Provide administrative assistance to the Executive Director, Camp Director, Program Director, Guest Services Director and Solid Rock Director, as requested.
- Process Lost and Found items.
- Prepare and proofread letters, memos, and other correspondence accurately and timely.
- Assist with other regular office tasks (inventory, supplies, ordering).
- Assist with the ministry areas of camp as assigned.

**Type of Position:** Full Time (Monday-Friday) Salary; Year-Round.